



2019 Annual Report

CARROLL COUNTY GENERAL HEALTH DISTRICT

CARROLL COUNTY
GENERAL HEALTH DISTRICT
Healthy People - Safe Communities

VISION

A trusted resource striving to improve the health and safety of our community

MISSION

To provide opportunities promoting health and safety through education, resources, and services for all residents.



Message from the Health Commissioner

Dear Community Partners,

I am pleased to report that the Carroll County General Health District (CCGHD) has continued to stabilize and move forward in a positive direction. Our key priorities for 2019 were to continue to remain financially stable, strengthen the Environmental Division, develop our Strategic Plan, complete the required tri-annual Community Health Assessment (CHA), and prepare for submission for Public Health Accreditation.

We finished the year financially sound with a year-end balance of \$367,190.12 in all funds. Thank you to the Carroll County Auditor's Office for your guidance and support.

The Environmental Division underwent many changes the second half of the year as we took our time to hire a new Director of Environmental Health, Courtney Grossman, BS, RS. Tina Marini, BS, Sanitarian in Training (SIT) became a Registered Sanitarian (RS). Myra Pancher, BS, RS retired after twenty-five years of service in public health. We hired Kevin Ayers, BS, as a new SIT. We will continue to focus our efforts in 2020 on improving our turnaround times for our services in the community. Thank you to the septic installers, service providers, septic haulers, private water system contractors, realtors, title agencies, food establishments, and all of our other licensed facilities for your feedback, suggestions, patience and support.

The CCGHD 2019-2023 Strategic Plan was developed and approved by the board. Please refer to our website for the full report. Ohio Revised Code (ORC) 3701.981 requires local health departments to conduct a Community Health Assessment (CHA) every three years. Our last CHA was conducted in 2016 through grant funding. Those funds were no longer available for this assessment, and we couldn't have done it without the financial support of many of our community partners and anonymous donor. I want to acknowledge and thank the following supporters: Alcohol Drug Addiction & Mental Health Services Board of Tuscarawas & Carroll Counties (ADAMHS), Aultman Health Foundation, Carroll County Commissioners, Community Mental Healthcare, Mercy Medical Center, North Canton Medical Foundation, The Giving Well Family Foundation, & an anonymous donor. We will review the results of the CHA in April of 2020 with community partners in order to develop our three-year Community Health Improvement Plan (CHIP).

Lastly, I am pleased to announce that we have completed all the requirements for documentation for submission to the Public Health Accreditation Board (PHAB). This is the National accrediting body for public health departments in the U.S. I cannot thank Amy Campbell, Office Administrator, and Kelly Engelhart, Director of Nursing (DON), enough for keeping us on track and leading our entire team through the process. All of our staff did an amazing job as they worked on this in addition to their normal daily duties. The accreditation process is essential in order to be able to continue applying for grant funding to support Carroll County in the future.

Thank you again to our Board of Directors, Township Trustees, Carroll County Commissioners, and the multiple county agencies for your continued guidance and support. I am humbled and honored to be able to work with you!

Wendy Gotschall, DNP, RN, NE-BC
Health Commissioner
Carroll County General Health District

2019 A Year in Review...

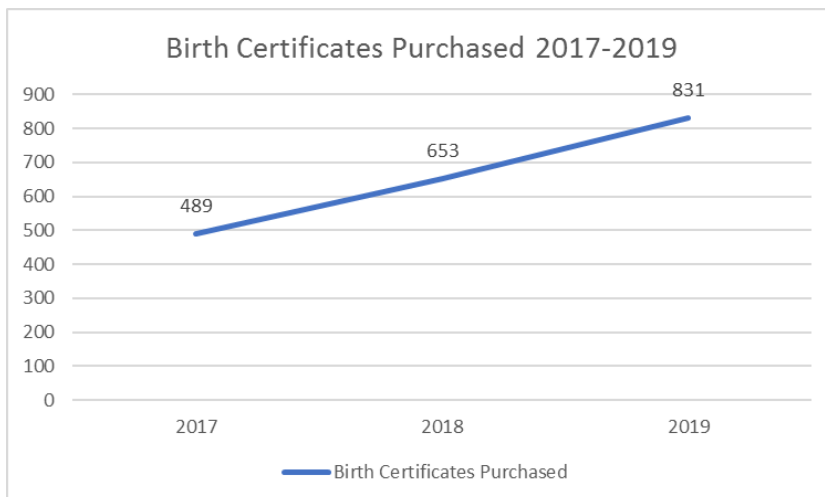
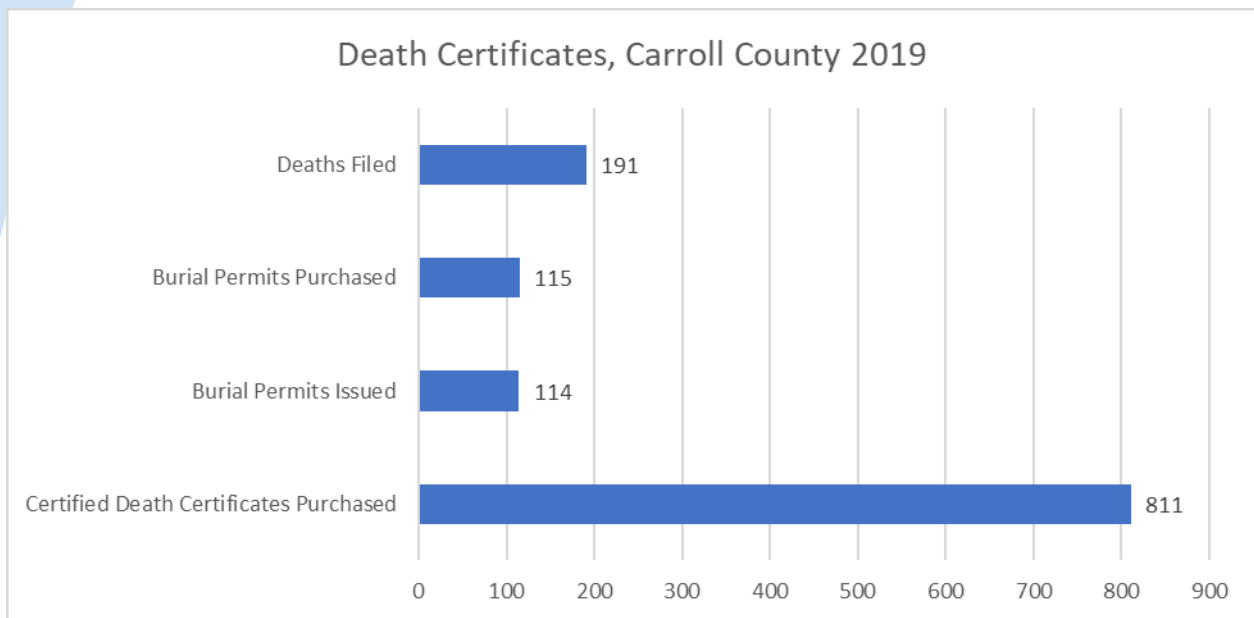
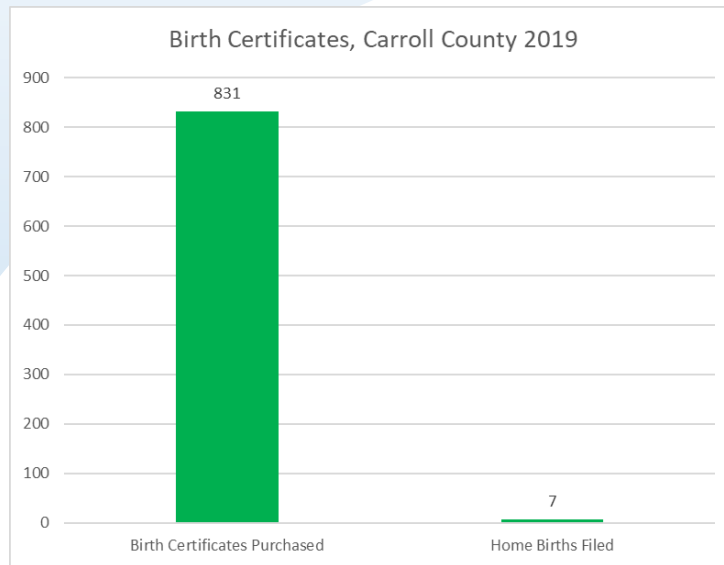
Accreditation set as a priority!

- The health department went through strategic planning and developed a new agency Strategic Plan for 2019-2023.
- New website launched in September 2019.
- Staff actively worked to develop and assemble documentation for accreditation submission.
- The 2019 Carroll County Community Health Assessment was completed by the Center for Marketing and Opinion Research. Financial support was received by ADAMHS Board of Tuscarawas & Carroll Counties, Aultman, Carroll County Commissioners, Community Mental Healthcare, Mercy Medical Center, North Canton Medical Foundation, The Giving Well Family Foundation, & an anonymous donor.
- The health department hired a new Director of Environmental Health, Courtney Grossman in August 2019.
- One-on-one meetings were held with staff to assist with staff retention.
- A Professional Employee Retention and Moral (PERM) Committee was developed.

Accreditation Status

Task	Target Date	Completion
Approved Strategic Plan	January 1, 2016 September 2019	✓
Community Health Assessment Plan	2016 2019	✓
Community Health Improvement Plan	September 2017	✓
Emergency Response Plan Updated	December 2017	✓
Application to PHAB	June 2018	✓
Application Approval by PHAB	August 2018	✓
Quality Improvement Plan	December 2019	✓
Branding Plan	April 2019	✓
Comprehensive Communications Plan	January 2020	✓
Workforce Development Plan	January 2020	✓
Performance Management Database	June 2019	✓
Document Selection	August 2018-February 2020	✓
Attend PHAB Training	February 2019	✓
Documents Submitted to PHAB	February 14, 2020	✓
Site Visit	2020	Not Completed

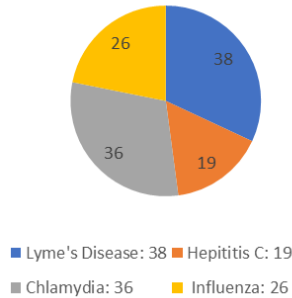
Vital Statistics



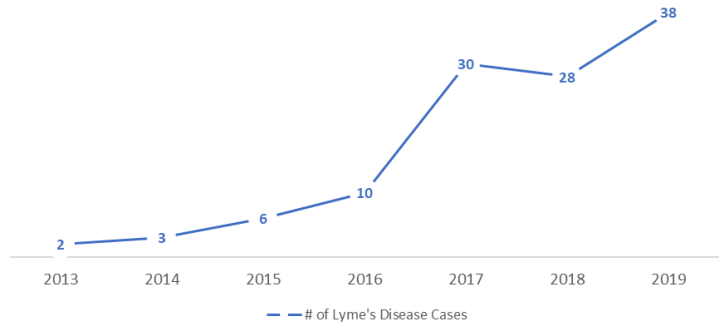
From 2017 to 2019 the Carroll County General Health District has had almost a 50% increase in the number of birth certificates purchased. This is largely due to the Transportation Security Administration's (TSA) new requirement of a REAL ID- compliant driver's license to be able to fly within the United States. A certified birth certificate is one of the acceptable documents to be submitted to the Bureau of Motor Vehicles for proof of full legal name, date of birth, and legal presence in the U.S.

Nursing and Population Health

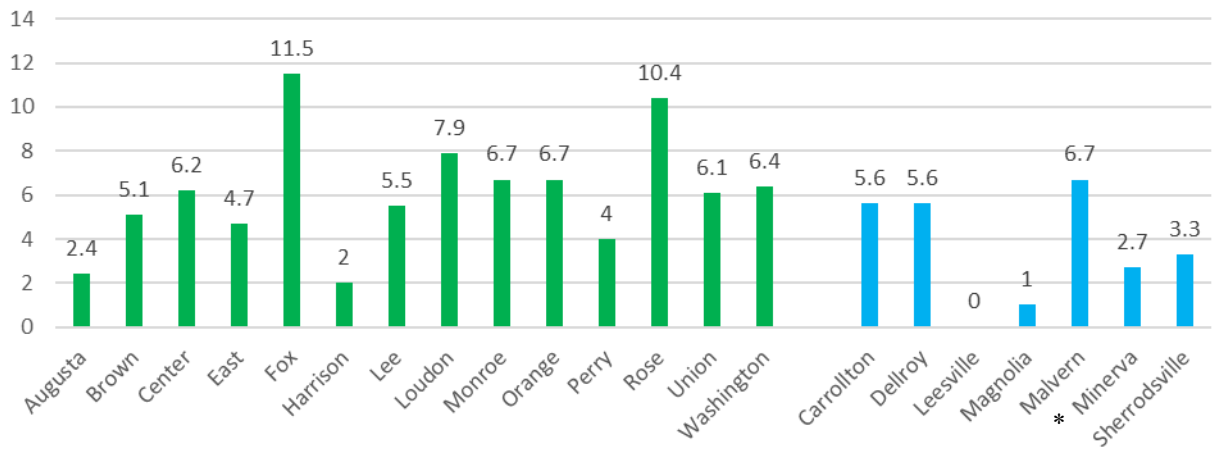
Top 4 Communicable Diseases in Carroll County, 2019



CARROLL COUNTY LYME'S DISEASE CASES 2013-2019



Rates of Communicable Disease by Population by Township & Villages 2019



* Rate of disease in townships and villages based on population. Population based on whole village regardless of county

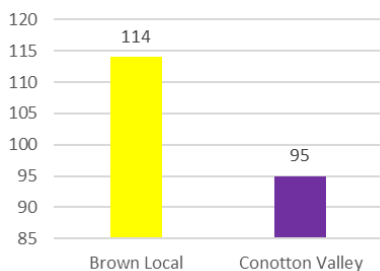
Community Health & Safety

Tobacco Free Policies Adopted: Imperial Aluminum

Of the Carroll County Retailers investigated **85%** were in compliance with the law

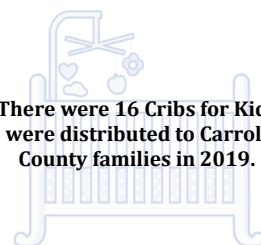
Community Health programs are those funded by Grants, they include; Tobacco Prevention, Maternal Child Health, Injury Prevention, Safe Communities and Public Health Preparedness. These programs provided a Pandemic Table top exercise, Teen Rodeo for safe driving, and business education for pre-conception health to women in our workforce. Car seats are distributed free for child passenger safety and Cribs are given free to ensure safe sleep environments for our babies.

RSVP Program 2019

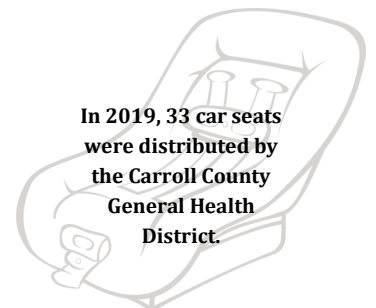


209 middle school students were educated on the new Responsible, Social, Values Program (RSVP) that teaches students how to make healthy decisions.

There were 16 Cribs for Kids were distributed to Carroll County families in 2019.

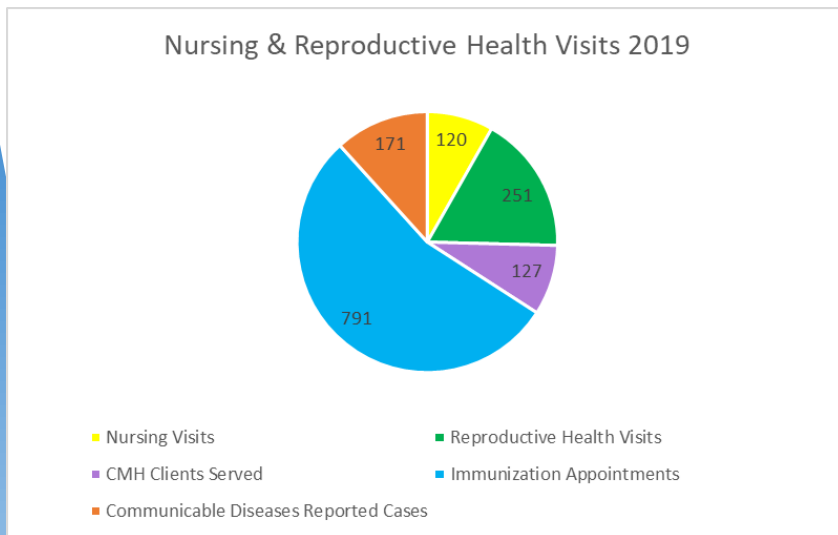
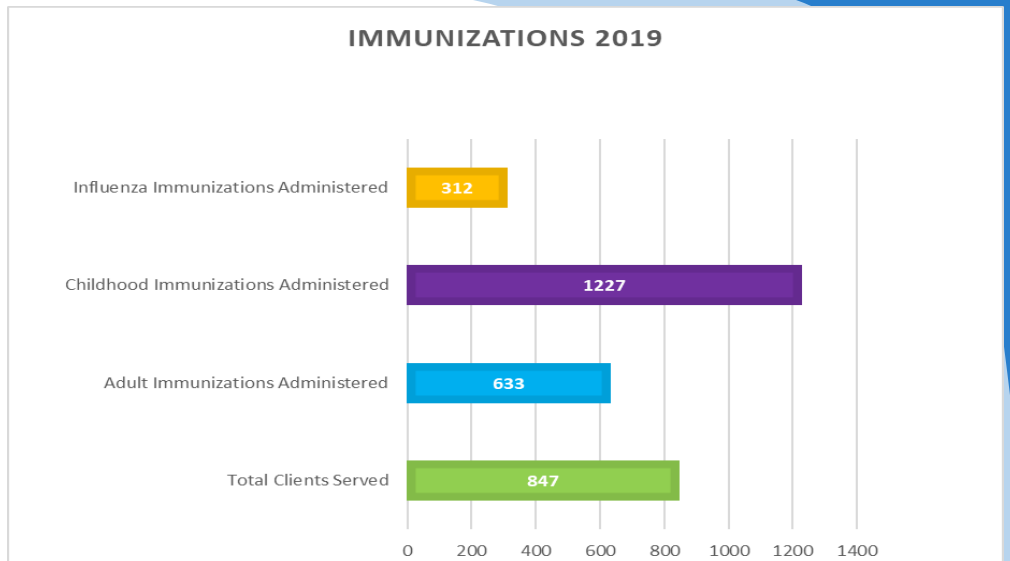


In 2019, 33 car seats were distributed by the Carroll County General Health District.



Immunizations are a large portion of Nursing Services. Our local doctors do not provide immunizations in their offices, for families on Medicaid, they refer them to CCGHD. In 2019 we administered a total of 1554 immunizations to 847 people. Nearly half of those are to children under the age of 18.

We administered 312 Influenza immunizations in 2019, of those 148 were administered during the Drive thru Flu Clinic on October 3, 2019.

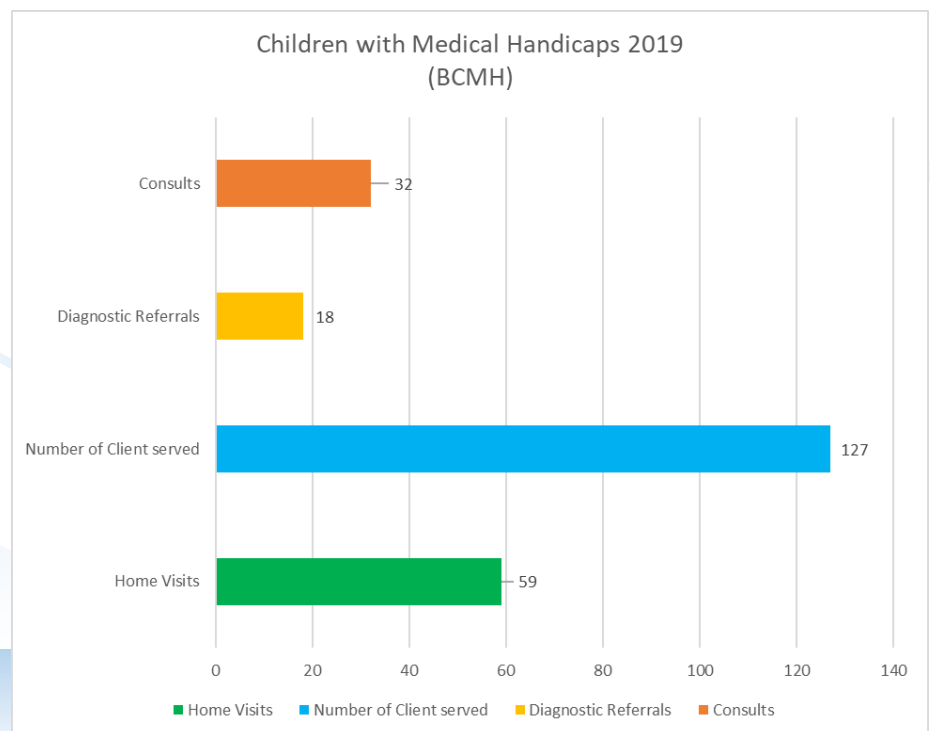


Nursing Services for 2019 include, Immunizations, Communicable Disease Investigations, Children with Medical Handicaps (BCMh) and general nursing services, Tuberculosis testing, lead screenings and blood pressure checks.

The Reproductive Services provided are women's annual exams, pregnancy tests, sexually transmitted diseases (STD) testing birth control, prenatal visits, and family planning education.

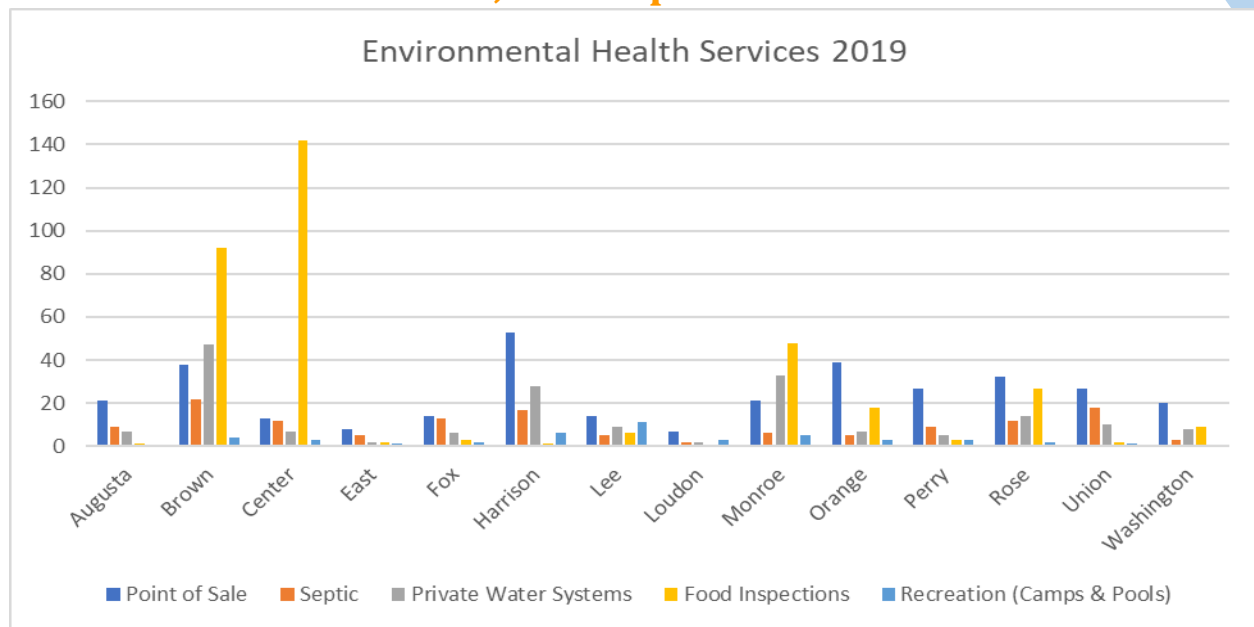
The Children with Medical Handicaps (BCMh) is a program to provide care coordination by public health nurses to children with special medical needs. Two of our part-time nurses provided services that included 1065 contacts and 59 home visits to 127 children in the program. The program provides additional funding to families for items necessary to support their child's medical needs, beyond what insurance will cover.

In 2019 BCMh nurses brought in \$51,570 revenue to support their specialty work.



Environmental Health

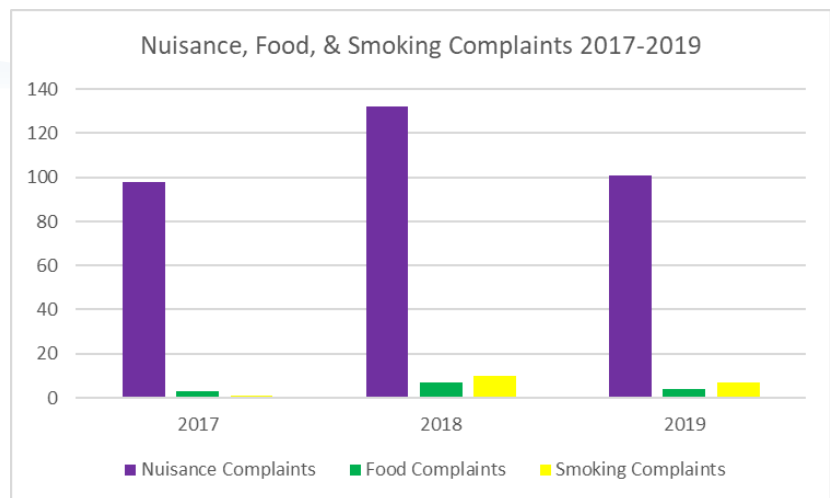
There were 1,231 Inspections done in 2019



Of the 1,231 inspections, the following inspections are not included in the graphs provided: animal bites (14), tattoo parlor (1), schools (9), mobile home parks (11), the jail (2), and no show appointments (14).

Annually, the Environmental Division collects data on the number of inspections conducted, by township, throughout the year in our multiple service areas, including food, water, sewage, point of sales, recreational facilities, and other licensed facilities. This data is summarized in the Environmental Services 2019 graph above.

From reviewing the number of complaints between 2017 through 2019, it was observed that 2018 had the most complaints in all the complaint areas, with **7 food complaints, 10 smoking complaints, and 132 nuisance complaints**. Most of the nuisance complaints, 35, were in Brown Township. From the 2019 data, it was observed that the number of nuisance complaints decreased to 101 nuisance complaints, with most of them, 43, being reported in Brown Township. Brown Township has the greatest population of people in Carroll County. The Villages of Malvern and Minerva are also located in Brown Township.



The Environmental Division also wanted to show a comparison trend of the data collected for the number of complaints received between the years of 2017 through 2019, which can be seen in the bar graph above. The number of complaint inspections are calculated in the following programs each year: general nuisance, food service, and tobacco smoking violations.

Budget

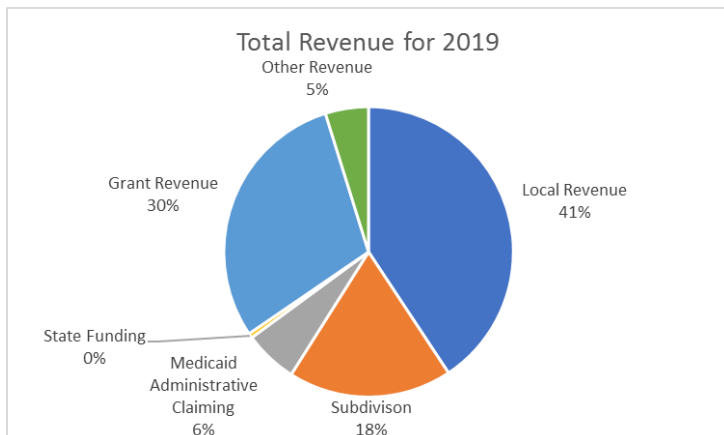
(unaudited)

Revenue 2019

Subdivision	\$177,817.82
Vital Statistics	\$47,008.83
Fees for Services	\$200,743.28
State Subsidy	\$5,026.69
Fines, Licenses, Permits	\$131,784.03
Reproductive Health & Family Planning Grant	\$89,704.37
Public Health Emergency Preparedness Grant	\$71,537.66
Tobacco Grant	\$54,355.24
Maternal and Child Health Grant	\$25,986.75
Safe Communities Grant	\$24,606.54
Injury Prevention Grant	\$22,192.26
Community Health Assessment	\$15,500.00
Medicaid Administrative Claiming (MAC)	\$57,895.05
Other Receipts (CEBCO, Safe Kids, Car Seats, Copy Fees, RSVP Program, BWC Refunds)	\$28,883.68
Advances In	\$18,000.00
Carryover from 2018	\$324,123.22
Total Revenue	\$1,295,165.42

Expenses 2019

Salaries	\$449,175.06
Supplies	\$75,482.12
Equipment	\$0.00
Contract Repairs	\$1,614.91
Contract Services	\$131,333.04
Rental/Leases	\$9,875.12
Travel	\$23,105.17
Liability Insurance	\$6,793.00
Advertising	\$11,646.11
PERS	\$62,856.16
Workers Compensation	\$4,672.57
Other Expenses	\$17,548.87
Remittance to State	\$33,654.88
Health Insurance	\$47,340.99
Mandatory Medicare	\$6,846.86
Payouts for Sick & Vacation Leave	\$25,030.44
Encumbrances Carried Over to 2020	\$0.00
Advances Out	\$21,000.00
Total Expenses	\$927,975.30



Carryover for 2019
\$367,190.12

Contact Information

Hours of Operation

Monday — Friday 7:30 am — 4:00 PM

330-627-4866 | www.carroll-lhd.org

Staff

Wendy Gotschall, DNP, RN, NE-BC
Health Commissioner

Richard Clark, MD
Medical Director

Amy Campbell, BS, CPST
*Office Administrator
Accreditation Coordinator*

Kelly Engelhart, MPH, BSN, RN
*Director of Nursing and
Population Health*

Courtney Grossman, RS
Director of Environmental Health

Corinne Ren
*Vital Statistics Registrar
Environmental and Plumbing
Administrative Assistant*

Natasha Yonley, MPH, CPH
*Coordinator of Public Health
Prevention Strategies and
Informatics*

Kristen Long
Nursing Administrative Assistant

Board of Health Members

W. Scott Stine, MD, President
Susan McMillen, Vice President
Tom White, Board Member
Wendy Wiley, Board Member
Sean Speedy, Board Member

*The Board of Health meets the 3rd Wednesday of every month at
5:30pm in the lower level.*

Jessica Slater, RN
Public Health Nurse
Julie Halfhill, BSN, RN
Public Health Nurse — BCMH

Barb Warner, BA, RN
Public Health Nurse — BCMH

Susie Frew, BSN, RN
*Manager of Community Health
Outreach and Promotion
Public Information Officer*

Michelle Genetin, MPH, CPST
Community Health Educator

Myra Pancher, BA, RS
Registered Sanitarian

Tina Marini, BS, RS
Registered Sanitarian

Kevin Ayers, SIT
Sanitarian-in-Training

Caitlin Mathews, BS, MS, TTS
Community Health Educator

Madison Magallanez,
Intern

Municipalities Served

Seven Villages: Carrollton, Dellroy, Leesville, Malvern, Magnolia, Minerva, and Sherrodsville

Fourteen Townships: Augusta, Brown, Center, East, Fox, Harrison, Lee, Loudon, Monroe, Orange, Perry, Rose, Union, and Washington

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